

City Council
Agenda Memo



City Council
Meeting Date: 04/24/2014

TO: Larry D. Gilley, City Manager

FROM: Ronnie C. Kidd, Managing Director for Administration

SUBJECT: Oral Resolution approving the Renewal of Software Maintenance for Infor [Lawson] Systems

GENERAL INFORMATION

Infor [formerly Lawson] provides maintenance service support for the Lawson Enterprise system purchased by the City of Abilene in 2009 for its Human Resources, Payroll, Finance, and Budget programs that provide critical operational services. At that time, a multi-year maintenance agreement was included in the procurement. It has expired. We now need to renew the software maintenance agreement on an annual basis. Examples of support provided through the agreement include help desk technical support, patches for security and program fixes, updates to existing software to ensure operational efficiencies, and updates to governmental regulatory changes for payroll and accounting, such as W-2s and 1099s. The maintenance support services are critical to maintain operational effectiveness and system integrity on an ongoing basis.

SPECIAL CONSIDERATIONS

Human Services, Payroll, Finance, and Budget Services will be adversely impacted and unable to perform critical operational functions of their jobs if software maintenance is unavailable for them to access for troubleshooting problems and securing fixes along with receiving latest regulatory updates.

FUNDING/FISCAL IMPACT

The purchase price for Infor [Lawson] is \$133,731.23. This amount is included in the Technology Fund FY 13-14 budget that Council has approved as part of the overall City Budget.

STAFF RECOMMENDATION

Staff recommends approval of the Oral Resolution.

ATTACHMENTS

None

Prepared by:
Name: Mark L. Hoover

Title: Assistant Director
for Administrative Services

Item No. 06-03

Disposition by City Council
 Approved Ord/Res#
 Denied _____

City Secretary