### City Council Agenda Memo



**City Council** 

TO: David A. Vela, Interim City Manager

Meeting Date: 04/09/2015

FROM: Ronnie C. Kidd, Managing Director for Administration

**SUBJECT:** Written Resolution approving the Annual Renewal of Software Maintenance for Infor

[Lawson] Systems

## **GENERAL INFORMATION**

Infor [formerly Lawson] provides maintenance service support for the Lawson Enterprise system purchased by the City of Abilene in 2009 for its Human Resources, Payroll, Finance, and Budget programs that provide critical operational services. The software maintenance agreement renews on an annual basis, effective May 1. Examples of support provided through the maintenance agreement include help desk technical support, patches for security and program fixes, updates to existing software to ensure operational efficiencies, and updates to governmental regulatory changes for payroll and accounting, such as W-2s and 1099s. The maintenance support services are critical to maintain operational effectiveness and system integrity on an ongoing basis.

#### SPECIAL CONSIDERATIONS

Human Services, Payroll, Finance, and Budget Services will be adversely impacted and unable to perform critical operational functions of their jobs if software maintenance is unavailable for them to access for troubleshooting problems and securing fixes along with receiving latest regulatory updates.

#### **FUNDING/FISCAL IMPACT**

The purchase price for Infor [Lawson] is \$141,755.12. This amount is included in the Technology Fund FY 14-15 budget that Council has approved as part of the overall City Budget.

#### STAFF RECOMMENDATION

Staff recommends approval of the Written Resolution.

# ATTACHMENTS

Written Resolution

Prepared by:		Disposition by City Council
Name: Mark L. Hoover		□ Approved Ord/Res#
		□ Denied
Title: Assistant Director for		
Administrative Services	Item No. 6.2	City Secretary
		City Secretary
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RESOLUTION NO.
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# A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ABILENE, TEXAS, APPROVING THE RENEWAL OF SOFTWARE MAINTENANCE FOR INFOR [LAWSON] SYSTEMS

**WHEREAS**, maintenance support services are critical to maintain operational effectiveness and system integrity on an ongoing basis; and

**WHEREAS**, the City Council of the City of Abilene has previously approved renewal of the annual software maintenance agreement with Infor [Lawson]; and

**WHEREAS**, in the 2014 – 2015 City of Abilene budget, specifically the Information Technology Fund budget, funds have been included and approved, as part of the overall City budget;

#### BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ABILENE, TEXAS:

PART 1: That the City Council approves renewing the Infor [Lawson] annual maintenance support service in the amount of \$141,755.12.

PART 2: That this re	esolution shall t	take effect immediately from and after its passage.
ADOPTED this	day of	, A.D. 2015.
ATTEST:		
City Secretary		Mayor
		APPROVED:
		City Attorney