

RESOLUTION NO. 295-2024

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ABILENE, TEXAS, APPROVING THE SERVICES CONTRACT WITH DAUPLER, INC. FOR THE INCIDENT RESPONSE MANAGEMENT SYSTEM FOR THE WATER UTILITIES DEPARTMENT.

WHEREAS, the City of Abilene (City) Water Utilities Department has identified the need for an Incident Response Management System (IRMS) to improve efficiency and response times for after-hours water-related incidents, such as leaks, low-pressure issues, and sewer backups; and

WHEREAS, the Water Utilities Department issued a Request for Proposals (RFP #CB-2509) for the provision of an IRMS, and Daupler, Inc. was the prime respondent to the RFP; and

WHEREAS, Daupler, Inc. proposed an off-the-shelf product for the cost of \$90,000.00 with a 1 year term, which meets the RFP requirements and provides the most cost-effective solution; and

WHEREAS, the IRMS will automate workflows, streamline the coordination of incident responses, enhance communication between customers and response teams, and improve overall customer service by providing real-time status updates and reducing unnecessary dispatches and

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ABILENE, TEXAS:

That the City Manager is authorized to execute a services contract with Daupler, Inc. for the Incident Response Management System for the Water Utilities Department in the amount of \$90,000.00 with a 1 year term.

ADOPTED this 19 day of December, 2024.

ATTEST:



Kaitlin Richardson, Deputy City Secretary



Weldon Hurt, Mayor

APPROVED:



Stanley E. Smith, City Attorney